



Date: November 10, 2008

Resource Number: 0002

To: Providers, Trading Partners, MCOs

Re: Interim Payments Available to Providers During Transition to ForwardHealth interChange

Effective November 4, 2008, providers who experience delays in their payments due to billing problems, a higher than normal incidence of denied claims, or suspended claims during the transition from the existing Medicaid Management Information System to ForwardHealth interChange may request a interim payment. An interim payment may be requested by submitting a ForwardHealth interChange Implementation Transitional Payment Request form, F-13622 (10/08), available on the ForwardHealth Web site www.forwardhealth.wi.gov/ or by calling Provider Services at (800) 947-9627.

The form must be returned to ForwardHealth Financial Services, as detailed on the form, to initiate the transitional payment. A new form must be completed and submitted for each transitional payment.

All payments will be sent to providers in the mail and will not be available for pick-up at the ForwardHealth Provider Services office. Providers should plan accordingly to allow time for processing of the request and mailing of the check.

Interim payments will be automatically recouped when the provider's claims are later processed through the automated claims processing system and must be fully repaid within 60 days of issuance.

Refer to the September 2008 *ForwardHealth Update* (2008-174), titled "Interim Payments Available to Providers During the Transition to ForwardHealth interChange," for more information.

Please call (800) 947-9627 if you have any questions.